



## QUALITY POLICY OF PREMIER ANALYTICAL SERVICES

Premier Analytical Services (PAS) is committed to maintaining the highest standards of quality in all areas of its business. Upholding the integrity and credibility of the testing services provided is of paramount importance to the whole PAS team.

The management of PAS are committed to providing a professional service which fully satisfies our customers' requirements.

We commit ourselves to the establishment of Premier Analytical Services as a leader in our field.

Specifically we:

- Have established and will maintain the PAS Quality Management System
- Will ensure the operation of the quality system, associated procedures and all test methods for which PAS holds United Kingdom Accreditation Service (UKAS) accreditation provides our customers at all times with compliance to the International Standard ISO/IEC 17025:2005
- Will agree a testing specification that meets the needs of our customers
- Will deliver testing and services in accordance with agreed specifications
- Will uphold the highest standards of confidentiality and data protection for all our customers
- Will ensure all PAS colleagues are familiar with the quality documentation and implement the policies and procedures in their work
- Will provide training, development and support to our colleagues so that they can take responsibility for the quality of their work
- Will implement continuous improvements in all we do, so improving the effectiveness of our quality management system and being agile in meeting changing demands of the business
- Will encourage a 'right first time' culture
- Will endeavour to be the preferred supplier to our customers through sustained improvement of quality in all aspects of our business, such that our quality is a competitive advantage.

Please note that our UKAS schedule only states our accredited tests. We also offer a wider range of services that although not currently accredited they are covered by this Quality Policy and managed to the same level of quality.